



Message to Professional Drivers:

Pilot Flying J's mission is to make life better for America's drivers. Said another way, Pilot Flying J's reason for being is to serve America's professional drivers.

You may have heard news recently about the federal government investigating Pilot Flying J. Pilot Flying J is cooperating appropriately with the federal investigation and conducting its own. We believe and trust there has been no wrongdoing.

The message we've sent to all of our employees is to "stay focused and do your jobs" taking care of customers -- you.

We appreciate your service to our country, your hard work and the many hours you spend on the road.

Our commitment to you is to continue to provide you the same products and services you've always expected from Pilot Flying J – the most efficient fuel delivery, the best products, the cleanest showers, and the friendliest service on America's highways.

Thank you for letting Pilot Flying I work for you.

We're always looking for better ways to help you do your job and welcome your suggestions.